



**FREQUENTLY ASKED QUESTIONS (FAQ)  
FOR  
NEW unifi MOBILE PREPAID #BEBAS**

NO	QUESTION	ANSWER
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<b>ST IMPLEMENTATION</b>
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<b>1.</b>	<b>What is SST?</b>	<ul style="list-style-type: none"> <li>▪ In accordance with the implementation of the Service Tax Act 2018, 6% Service Tax (ST) will be charged for all taxable products and services, replacing Goods and Service Tax (GST).</li> </ul>										
<b>2.</b>	<b>How will SST be charged for unifi Mobile prepaid #BEBAS Reload?</b>	<ul style="list-style-type: none"> <li>▪ Effective 6 September 2018, all prepaid reload for unifi Mobile #BEBAS will be tax exempted for all Malaysians.</li> <li>▪ The 6% Service Tax (ST) will only be applicable for non-Malaysians, where the reload value will be reduced upon activation.</li> <li>▪ For Malaysian, when you reload RM50, the full credit value of RM50 will be reflected in your account balance upon activation.</li> <li>▪ For non-Malaysian, when you reload RM50, you will see RM47.17 reflected in your account balance.</li> <li>▪ Below is a quick summary of how this works:                             <div style="margin-left: 20px; margin-top: 10px;"> <p style="text-align: center;"><b><u>Malaysians:</u></b></p> <table border="1" style="margin-left: auto; margin-right: auto; border-collapse: collapse;"> <thead> <tr style="background-color: black; color: white;"> <th style="padding: 2px 5px;">Reload amount</th> <th style="padding: 2px 5px;">ST Amount</th> </tr> </thead> <tbody> <tr> <td style="padding: 2px 5px;">RM10</td> <td style="padding: 2px 5px;">RM0.00</td> </tr> <tr> <td style="padding: 2px 5px;">RM30</td> <td style="padding: 2px 5px;">RM0.00</td> </tr> <tr> <td style="padding: 2px 5px;">RM50</td> <td style="padding: 2px 5px;">RM0.00</td> </tr> <tr> <td style="padding: 2px 5px;">RM100</td> <td style="padding: 2px 5px;">RM0.00</td> </tr> </tbody> </table> </div> </li> </ul> <p style="margin-top: 10px;"><i>Note:</i> Service Tax (ST) deducted on the reload made by Malaysian from 1 to 5 September 2018 will not be refunded.</p>	Reload amount	ST Amount	RM10	RM0.00	RM30	RM0.00	RM50	RM0.00	RM100	RM0.00
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FAQ for unifi Mobile Prepaid #BEBAS

<p><b>3.</b></p>	<p><b>Will the SST be applicable for purchase of add-ons?</b></p>	<ul style="list-style-type: none"><li>▪ Don't worry, you WILL NOT be charged 6% Service Tax (ST) for any add-on purchase?</li></ul>
<p><b>4.</b></p>	<p><b>I want to know more on SST, where can I find more details?</b></p>	<ul style="list-style-type: none"><li>▪ You can refer to the Royal Malaysian Customs Department website at <a href="http://www.customs.gov.my/en">www.customs.gov.my/en</a> for further clarification with regards to the SST implementation.</li></ul>