

**FREQUENTLY ASKED QUESTIONS (FAQ)  
FOR  
NEW unifi MOBILE PREPAID #BEBAS**

NO	QUESTION	ANSWER
<b>IDD &amp; PREMIUM SMS</b>		
1.	<b>Can I make calls and send SMS to international numbers with unifi Mobile #BEBAS?</b>	<ul style="list-style-type: none"> <li>▪ Definitely yes! The charges will be deducted from your account balance using Pay As You Use (PAYU) basis.</li> </ul>
2.	<b>How do I activate the International Direct Dialing (IDD) service?</b>	<ul style="list-style-type: none"> <li>▪ Your IDD service is enabled by default and no deposit is required.</li> </ul>
3.	<b>How do I make an International call?</b>	<ul style="list-style-type: none"> <li>▪ To make an international call, dial 00, followed by the country code you are calling, the area or city code, and the phone number.</li> <li>▪ For example, if you're contacting someone in Brazil, (country code 55), in the city of Rio de Janeiro (city code 21), dial 00 - 55 - 21 - XXXX-XXXX.</li> <li>▪ For your convenience, you can also replace 00 with + e.g. +55 21 XXX-XXXX</li> </ul>
4.	<b>What are the IDD rates?</b>	<ul style="list-style-type: none"> <li>▪ You can log on to <a href="http://www.unifi.com.my/mobile/idd">www.unifi.com.my/mobile/idd</a> for further details.</li> </ul>