

Campaign Terms & Conditions

These Terms and Conditions for unifi 300Mbps Special Deal Campaign ("Campaign T&C") must be read together with the Terms and Conditions for unifi home, unifi tv and playTV@unifi, as available in www.unifi.com.my, www.unifi.com.my/tv and <https://unifi.com.my/tv/packages/unifi-playtv.html> respectively (subject to further changes, at TM's absolute discretion, without prior notice to customer). In the event of any discrepancies, this Campaign T&C shall prevail over such discrepancies only. Other terms that are not affected shall remain as is. TM reserves the right to vary, supplement, delete, amend or modify this Campaign T&C from time to time without prior notice to customer.

1. THE CAMPAIGN

- a. unifi 300mbps is one of the fibre broadband plan provided by Telekom Malaysia Berhad ("TM") for consumer segment ("unifi 300mbps" or "Service") and may be subscribed via www.unifi.com.my, TMpoint, TM Authorized Dealers, Resellers or TM Contact Centre subject to Service availability as solely determined by TM.
- b. The Campaign starts from 15th April 2019 for limited time only ("Campaign Period"). However, TM may during the Campaign Period, at its sole and absolute discretion, shorten or extends the Campaign Period without prior notice to customer.
- c. Where applicable, in this Campaign T&C, unless the context otherwise stated herein, the abbreviations and words shall bear the same meaning and definition as in the Terms and Conditions for unifi home, unifi tv and playTV@unifi.
- d. Further enquiries relating to the Campaign can be channeled to TM Live Chat at unifi.com.my/chat, tweet us @helpmeunifi, message us at [facebook.com/weareunifi](https://www.facebook.com/weareunifi) for assistance or visit any TMpoint outlets nationwide.
- e. Subscription to the Service is subject to twenty four (24) months Minimum Subscription Period. In the event of suspension or termination of the unifi Service and/or the Campaign at any time during the Minimum Subscription Period, except where such termination arises from TM's material breach or will full default or due to Force Majeure Event, Customer shall be liable to pay to TM, in addition to all outstanding Fees and charges during suspension or termination, a sum of remaining months of Service fee, as the agreed liquidated damages for early termination.

2. CAMPAIGN OFFERING

Upon successful installation of the Service, Customer shall enjoy the following;

2.1 unifi TV media box and playTV@unifi

- a. unifi media TV box enable subscribers to watch selected unifitv contents on compatible television.
- b. The Customer who subscribes to the Service during this Campaign will enjoy access to playTV@unifi's selected channels for two (2) devices, subject to Terms and Conditions ("T&C") for unifi tv and/or playTV@unifi as available at www.unifi.com.my/tv and/or <https://unifi.com.my/tv/packages/unifi-playtv.html>, respectively (subject to further changes, at TM's absolute discretion, without prior notice to customer). playTV@unifi is a mobile app that enables subscribers to watch channels and contents on Android or IOS devices.

2.2 Video-On-Demand (VOD) voucher code

- a. The Customer who subscribes to the Service during this Campaign will get one (1) complimentary Video On Demand (VOD) voucher for 25 months. The voucher code will be sent to Customer on monthly basis via registered sms/email to the Service.
- b. Each voucher code can only be used for four (4) VOD within 30 days after the VOD voucher code is received and cannot be carried forward to the next calendar month.
- c. The VOD voucher code cannot be shared or transferred as the voucher is tied to unifiTV ID.
- d. The VOD voucher code can be redeemed via unifiTV box and not via playTV@unifi. Once the VOD is redeemed, the movies/content is broadcast via unifiTV box and playTV@unifi mobile app.
- e. The complimentary VOD voucher will be forfeited in the event customer terminate or downgrade the Service.

2.3 Free voice plan

- a. The Customer who subscribes to the Service under this Campaign will enjoy complimentary call plan as below:
 - a. Free unlimited calls from TM fixed line to TM fixed line.
 - b. The complimentary call plan is limited to call usage up to 600 minutes per month for calls from TM fixed line to other operator's line (mobile or fixed line) within Malaysia. Any call usage exceeding 600 minutes per month will be charged at 10 cents per minute and is payable by the Customer to TM.

2.4 TM's Equipment

- a. TM's Equipment provided for this Campaign are as follows:
 - i. Broadband Termination Unit (BTU)
 - ii. Residential Gateway (RG) or Premise Gateway (PG)
 - iii. unifiTV Box
- b. TM will not provide telephone set for this Campaign. Customers are encouraged to purchase self-own telephone set at any TMpoint or other telecommunication outlets if the Customer wish to utilize the provided voice service.

3. GOVERNING LAW AND JURISDICTION

This terms and conditions are governed by the Malaysian law and the courts in Malaysia have exclusive jurisdiction.

4. CONFIDENTIALITY

The Customer hereby acknowledges that TM shall have the right to share and use the Customer's data and personal information within TM and/or its related companies for the purpose of marketing activities in respect of products and services of TM and/or its related companies from time to time as TM deems fit. The Privacy Notice TM applies, for further information on the Privacy Notice of TM's group of companies, please <https://unifi.com.my/llds/assets/documents/privacynotice.pdf> for details.

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