

**FREQUENTLY ASKED QUESTIONS (FAQ) FOR UNIFI MOBILE #BEBAS MID-FEB PROMO**

NO	QUESTION	ANSWER
<b>QUESTIONS ON UNIFI MOBILE #BEBAS MID-FEB PROMO</b>		
1.	<b>Can you tells us more about unifi Mobile #BEBAS MID-FEB PROMO?</b>	<ul style="list-style-type: none"> <li>▪ We're happy to announce that in conjunction with <b>MID-FEB PROMO</b>, we're offering a special pass add-on promotion for our #BEBAS customers.</li> <li>▪ You'll be able to purchase the below passes and enjoy another one for FREE:               <ol style="list-style-type: none"> <li>1. BEBAS Daily Unlimited LTE</li> <li>2. BEBAS Weekly Unlimited LTE</li> <li>3. 60 mins + 60 SMS comm pass</li> </ol> </li> </ul>
2.	<b>When is the promotion period?</b>	<ul style="list-style-type: none"> <li>▪ The promotion is valid for a limited time only from 14<sup>th</sup> February 2019 to 16<sup>th</sup> February 2019.</li> </ul> <p style="text-align: center;">So hurry, purchase any of the pass now!</p>
3.	<b>Who is eligible for this promotion?</b>	<ul style="list-style-type: none"> <li>▪ All of you! ALL unifi Mobile #BEBAS customers are eligible to enjoy this <b>MID-FEB PROMO</b>.</li> </ul>
4.	<b>This is interesting! Tell me more about the promotion.</b>	<ul style="list-style-type: none"> <li>▪ For purchase of any of the below passes, you'll get another one for FREE:               <ol style="list-style-type: none"> <li>1. BEBAS Daily Unlimited LTE</li> <li>2. BEBAS Weekly Unlimited LTE</li> <li>3. 60 mins + 60 SMS comm pass</li> </ol> </li> <li>▪ For example, if you purchase a BEBAS Weekly pass on the 14<sup>th</sup> February 2019, you will receive a FREE BEBAS Weekly pass on the 21<sup>st</sup> of February 2019.</li> <li>▪ Please take note that we would not be able to provision the FREE pass if there is an active or non-expired unlimited pass at the time of provisioning.</li> </ul>
5.	<b>How can I purchase these passes?</b>	<ul style="list-style-type: none"> <li>▪ You can purchase these passes via our mobile@unifi app.</li> </ul>

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		<ul style="list-style-type: none"> <li>Simply click on the “BUY NOW” tab and select the desired pass.</li> </ul>								
6.	<p><b>Is there a limit to the number of add-on purchases I can make under this promo?</b></p>	<ul style="list-style-type: none"> <li>BEBAS Weekly pass can only be purchased once during this promotion.</li> <li>As for BEBAS Daily and 60mins + 60 SMS pass, it can be purchased multiple time within the promotion period. However the FREE add-on pass will be granted in stages.</li> </ul>								
7.	<p><b>When will I receive the FREE pass?</b></p>	<ul style="list-style-type: none"> <li>The FREE pass will be given to you as per below: <table border="1" data-bbox="649 766 1425 1096"> <thead> <tr> <th data-bbox="649 766 1026 800">Pass Purchased</th> <th data-bbox="1026 766 1425 800">FREE Pass Date</th> </tr> </thead> <tbody> <tr> <td data-bbox="649 800 1026 884">BEBAS Weekly</td> <td data-bbox="1026 800 1425 884">On the 7th day once the Weekly Unlimited LTE add-on expires.</td> </tr> <tr> <td data-bbox="649 884 1026 940">BEBAS Daily</td> <td data-bbox="1026 884 1425 940">Upon 24 hours once the Daily Unlimited LTE add-on expires</td> </tr> <tr> <td data-bbox="649 940 1026 1096">60 mins + 60 SMS comm pass</td> <td data-bbox="1026 940 1425 1096">1 day after pass purchase date. <i>Eg: Purchase 60 mins + 60 SMS comm pass 14<sup>th</sup> February 2019, FREE 60 mins + 60 SMS comm pass will be given on the 15<sup>th</sup> February 2019.</i></td> </tr> </tbody> </table> </li> </ul>	Pass Purchased	FREE Pass Date	BEBAS Weekly	On the 7th day once the Weekly Unlimited LTE add-on expires.	BEBAS Daily	Upon 24 hours once the Daily Unlimited LTE add-on expires	60 mins + 60 SMS comm pass	1 day after pass purchase date. <i>Eg: Purchase 60 mins + 60 SMS comm pass 14<sup>th</sup> February 2019, FREE 60 mins + 60 SMS comm pass will be given on the 15<sup>th</sup> February 2019.</i>
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8.	<p><b>How do I check if I have received the FREE pass?</b></p>	<ul style="list-style-type: none"> <li>You're able to check your FREE pass from the Dashboard and History tab-Add-Ons.</li> <li>You will also receive a SMS to notify on the provisioning of the FREE pass.</li> </ul>								
9.	<p><b>Who should I contact if I need any assistance or service inquiry?</b></p>	<ul style="list-style-type: none"> <li>Easy, you can contact us via TM's digital channels such as: <ul style="list-style-type: none"> <li>Live Chat with TM via mobile@unifi app</li> <li>Facebook at <a href="https://www.facebook.com/unifimobile/">https://www.facebook.com/unifimobile/</a></li> </ul> </li> <li>Should you require a face-to-face interaction, you may visit us at any of the TMpoint outlets nationwide.</li> </ul>								

## SPECIFIC TERMS AND CONDITIONS

### UNIFI MOBILE PREPAID

#### MID-FEB PROMO ("Campaign")

#### A. Specific Terms and Conditions of Contest ("Specific Terms")

1.	Organiser	webe digital sdn bhd (571389-H) ("us/we/our/webe")									
2.	Name of Contest	<b>MID-FEB PROMO</b>									
3.	Brief Description of Contest	<p>1) This Campaign is open to all unifi mobile #BEBAS customers;</p> <p>2) Consumer shall purchase any of the below passes in their unifi mobile #BEBAS numbers:</p> <ol style="list-style-type: none"> <li>a. BEBAS Daily</li> <li>b. BEBAS Weekly</li> <li>c. 60 mins + 60 SMS comm pass</li> </ol> <p>3) Upon successful purchase of the passes, the FREE passes shall be provisioned to the mobile number as below timeline:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">Pass Purchased</th> <th style="text-align: center;">FREE Pass Date</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">BEBAS Weekly</td> <td>On the 7th day once the Weekly Unlimited LTE add-on expires.</td> </tr> <tr> <td style="text-align: center;">BEBAS Daily</td> <td>Upon 24 hours once the Daily Unlimited LTE add-on expires</td> </tr> <tr> <td style="text-align: center;">60 mins + 60 SMS comm pass</td> <td>1 day after pass purchase date.  Eg: Purchase 60 mins + 60 SMS comm pass 14th February 2019, FREE 60 mins + 60 SMS comm pass will be given on the 15th February 2019.</td> </tr> </tbody> </table>		Pass Purchased	FREE Pass Date	BEBAS Weekly	On the 7th day once the Weekly Unlimited LTE add-on expires.	BEBAS Daily	Upon 24 hours once the Daily Unlimited LTE add-on expires	60 mins + 60 SMS comm pass	1 day after pass purchase date.  Eg: Purchase 60 mins + 60 SMS comm pass 14th February 2019, FREE 60 mins + 60 SMS comm pass will be given on the 15th February 2019.
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4.	Mechanism of Contest/Entry Procedure	<p>1) This Campaign open for all the unifi mobile #BEBAS Consumer.</p> <p>2) Consumer must purchase any of the below passes in their unifi mobile #BEBAS numbers:</p> <ol style="list-style-type: none"> <li>a. BEBAS Daily</li> <li>b. BEBAS Weekly</li> <li>c. 60 mins + 60 SMS comm pass</li> </ol> <p>3) The FREE pass will be provisioned to the mobile number as below timeline:</p>									

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		4) If you have purchased the passes before or after the said promotion date and time, you will not be eligible for the FREE pass;								
5.	Mode of Contest	SMS, Social Media, mobile@unifi app, in app notification and website.								
6.	Eligibility Criteria	<p>1) This Campaign is open for all unifi mobile #BEBAS Consumer;</p> <p>2) Only purchase of the above listed passes to the unifi mobile #BEBAS number will be eligible for another FREE pass;</p> <p>This Campaign is open to all unifi Mobile #BEBAS subscribers, except the employees or the immediate families of the TM Group employees, their affiliates and/or related companies, distributors, retailers, dealers, advertising and promotion agencies, as per Mechanics of Campaign stated above during the Campaign Period ("Participant(s)").</p> <p>Participation by Participants under 18 years old will be deemed to be accompanied with consent by the parent/guardian.</p>								
7.	Charges	Standard SMS charges will apply. (if any)								
8.	Contest Period	14 <sup>th</sup> February 2019 (00:00 am) – 16 <sup>th</sup> February 2019 (11:59 pm)								
9.	Language	English								
10.	Notification of FREE pass	A SMS will be sent to the mobile number when the FREE pass is provisioned.								

## B. Contest Terms

1. As a Contestant, you are required to read, understand and accept the Contest Standard Terms and Conditions (“Standard Terms”). This Specific Terms shall be incorporated and form part of the Standard Terms (collectively, “Contest Terms”).
2. Entry and participation in the Contest shall be deemed an unconditional acceptance by the Contestant of the Contest Terms.
3. By providing your personal data and submitting the same to us, webe digital sdn bhd (“we, us, or our”), we shall treat that you are giving consent to the use of your personal data and agreeing to be bound by the Privacy Statement. If you do not consent to the processing of your personal data, we cannot allow you to participate in the Contest.

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